

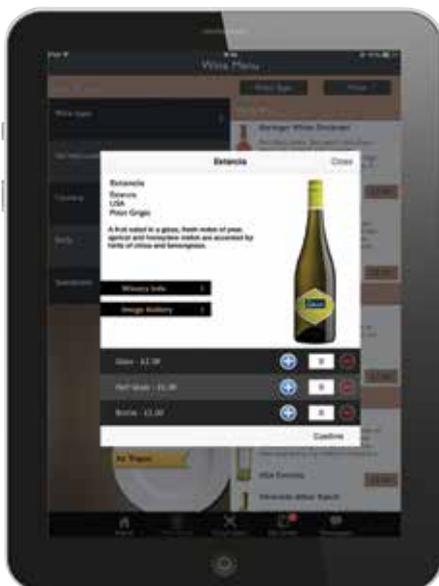


## Voyager 2: Simplify Operations by Putting Cutting-edge Technology into the Hands of Your Guest

Technology keeps evolving, providing guest centric hospitality business's with more and more ways to enhance customer service and increase employee productivity. Mobile devices that leverage the capabilities of point-of-sale (POS) software provide increased control over transactions and help staff serve guests more effectively, efficiently and profitably. Now there is technology that can extend POS software even further — right into the hands of your guest.

Verteda's Voyager 2 solution is an application intended to modernise and extend the functionality of your incumbent POS solution or seamlessly integrate InfoGenesis™ point-of-sale (POS) software from Agilysys to guest-facing mobile devices and is currently available on the Apple® iPad®. Within integrated environments, the Voyager 2 software provides integration to the POS back office allowing guests to browse a media-rich menu and place orders directly from the iPad into the InfoGenesis POS system for fulfillment and delivery.

The Voyager 2 application may be used purely as a self-service solution, although it is intended to be complementary to guests. The functionality allows communication between the guest and the wait staff enabling messaging between the two, which helps staff provide the best possible guest experience.



## Verteda's Voyager 2: working for you.

- Fast and easy to set-up and maintain.
- Optimised for fast paced hospitality environments.
- Seamlessly integrates with InfoGenesis Point of Sale Solution.
- Delivers enhanced customer experience - improved wait times.
- Digital graphical menu, speedy order despatch to bar and kitchen.
- Built in acidity for food and wine pairings.
- Flexible licensing: on-premises or a hosted solution.
- 24/7 Support Team, remote access for all customers.

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# The Voyager 2 solution has many uses throughout hospitality environments, including Restaurants, Entertainment Venues and Hotels & Resorts

## Bottom Line Benefits/ROI

Verteda designed the Voyager 2 solution from the ground up to ensure it complimented most if not all business environments and systems, whilst enjoying seamless integration with InfoGenesis POS software, which maximises the investment in POS infrastructure. The application helps staff be more productive and provide superior service to your guests, which can result in an increased bottom line.

As Restaurateurs, Hoteliers and foodservice providers look for ways to gain an edge in a challenging marketplace, they look to software providers for technology to help them compete. Verteda provides solutions that assist hospitality properties and venues by simplifying their procedures and streamlining operations for enhanced guest service that encourages repeat business.

## Features

Multimedia Enabled  
Customer Facing Service

Multilingual Capabilities

Suggestive Upsell /  
Cross-sell

Feature Menu Items

Enhance  
Communication Between  
Guests and Wait staff

Flexible Solution

## Benefits

Insert videos, tasting notes for wines, award and certificate documents, etc. Media can be used to improve the sales capability — include a video of an ice-cold beer being poured or the chef preparing a dish.

Eliminate language barriers and communicate with guests in their native language, which enhances guest service and can result in higher check spend. The Voyager 2 solution supports the English language by default, but any other languages can be added using the configuration utility.

Program associations between menu items, rather than relying on a server's memory or extensive knowledge of wines to upsell to your guest.

Mark special menu items as "featured" with prominent placement. This can be used for top selling items or promotions.

Enable guests to send messages from their iPad to their server, who will receive them on their iPod touch. Standard messages can be preconfigured, such as asking for the check. Messaging can be displayed in the guest's language on the iPad but received in English by the server. This feature is similar to short message service (SMS) functionality.

Offer one iPad to be used by the party of guests or multiple iPads, one for each guest. Each device will feed its orders onto the same check.

For more information, visit [www.verteda.com](http://www.verteda.com) or call +44 (0)1925 401310.

## About Verteda

Our innovative SaaS, hosted and on-premises IT solutions enable stadia and arena, entertainment venues, hotels and resorts, hospitality and foodservice to streamline operations and focus on costs: to increase workforce productivity, enhance guest satisfaction and maximise profitability in multiple area of operations including: event diary management, complete food and beverage operational management, point-of-sale (static, mobile, online), payments (cashless, contactless, online, queue busting), reservations, inventory and procurement, stock control, business intelligence and real-time reporting. From our headquarters in Warrington, UK, we are an authorised distributor of Agilysys products throughout Europe, the Middle East and Africa. Our customers include Barclaycard Arena, Chester Racecourse, Centerplate, Cofely GDF Suez, Elior, Lord's Cricket Ground, Manchester City FC, Newbury Racecourse, Old Trafford, Saracens RFC, Sale Sharks RFC, Southampton FC, The Dorchester, The Lanesborough, The Landmark Hotel, The Maybourne Group including The Connaught, The Berkeley and Claridges.

