Workforce Management Solutions:
Improve staff efficiency and productivity while controlling and reducing costs.

Quick to implement, fully customisable and easy to use, our workforce management solution enables you to improve management decision-making, optimise the productivity of your people and reduce labour costs.

In hospitality and foodservice, your workforce can be one of your most valuable and costly assets. How can you ensure that you get the most from your people Investments? By targeting resources in the right places at the right time to ensure the most cost-efficient operations and great customer service. Offering a feature rich suite of tools that enable you to increase productivity while better controlling labour costs, Agilysys WMx™ allows you to align day to day employee activities and staffing capability with customer-facing service, venue requirements and industry best practice.

A powerful modular approach to manage and optimise your workforce.

A flexible modular approach means you can implement any combination of functionality to address precise requirements. Crucially, your Verteda solutions will integrate seamlessly with your other business systems as required. Easy-to-use modules include:

- Time & Attendance
- Automated Scheduling
- Human Resources
- Pay Record Management
- Dynamic Labour Forecasting

- Mobile Self-Service
- Intelligent Reporting
- Management Alerts
- e-Learning

Technologies deployed include the Workforce Management Solution™ (WMx) from Agilysys, Inc.

Verteda:
working for you

- Easy to deploy, with a flexible and cost-effective modular approach
- Simplify business processes and enable smarter workforce management
- Better manage workforce KPIs to achieve business, HR and financial goals
- Forecast staffing requirements with complete confidence
- Empower managers in decision making through greater visibility and more meaningful reports
- Ensure compliance
- Improve scheduling
- Optimise staff productivity
- Better target resources to improve customer service - and better control labour costs
- Respond fast to emerging issues through automatic Alerts
- Ensure your new staff can become valued workers faster

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A world-class low-risk solution to address your largest controllable cost: labour

Time & Attendance — we can help you reduce staff wastage at the time of clock punch and before going to payroll – reducing manual errors and compliance risks while freeing your managers to focus on more strategic activities. Our solution will support the Clock in your existing POS terminals, exporting schedules and importing clock punches and employee collectibles such as sales and tips. We also offer an intuitive clock application for your PCs and POS terminals. Another option is to install an Employee Self Service Kiosk with printer, enabling easy manager reporting and employee messaging, and printing employee receipts with clock-in/clock-out times, future schedules, tips and special pay.

Automated Scheduling — from Basic to Advanced and Premium levels, we offer you a wide range of powerful business intelligence features from product mix to activity-based scheduling by job function and key performance indicators (KPIs). You can automatically create or adjust schedules that align with your budget, future customer demand, menu requirements, regulatory policies and local laws, and employee availability/skill levels.

Human Resources — with Standard and Advanced options, you can streamline the employment lifecycle end-to-end: from new hires through pay changes and transfers to termination. Importantly, your Verteda solution integrates with existing HR and business systems so all employee updates are synchronised and paperwork is reduced. Instant onboarding is especially useful to speed up new hires becoming a productive part of your workforce fast.

Pay Record Management — employee time records can be imported from clocks, POS systems, enterprise data stores or entered manually. You can then manage a complete history of each employee including time, attendance and payroll records. This real-time module virtually eliminates payroll preparation and provides alerts that flag records your managers need to review, analyse and edit. Final records can then be exported to any third-party payroll application.

Dynamic Labour Forecasting — this powerful predictive analytics module works with large volumes of data drawn from multiple systems, predicting sales and workforce requirements by comparing historical trends with current customer patterns. The result is a Demand Forecast that dynamically adjusts to promotions, seasonal trends, holidays, and menu changes —with managers able to fine-tune further.

For more information, visit www.verteda.com or call +44 (0)1925 401310.

Mobile — an easy-to-access real-time mobile scheduling and alert management module automatically pushes information to managers for more effective decision-making and empowers employees via a multilingual web site to view their work schedules and manage availability requests remotely, from a smartphone or onsite kiosk.

Intelligent Reporting — this intelligent reporting engine delivers greater control, organising data from throughout the business for workforce performance analysis through Site-Level Reports, an Enterprise Reports Portal and Alerts. Managers can configure specific performance metrics from sales tracking to labour cost reporting to better achieve business and financial goals while improving accountability.

Management Alerts — your solution can automatically generate real-time alerts on emerging workforce issues, instantly pushing them to email, SMS text and smartphone apps. Intelligent filters ensure the right level of timely alerts – focusing on what's important based on company priorities, service needs and individual user preferences.

e-Learning — this module, accessed via the Internet and with interactive multimedia capabilities, will train new employees in the day-to-day operations of your workforce management solution. Each user has a personalised account that tracks their individual progress and proficiency through online tests.

About Verteda

Our innovative SaaS, hosted and on-premises IT solutions enable stadia and arena, entertainment venues, hotels and resorts, hospitality and foodservice to streamline operations and focus on costs: to increase workforce productivity, enhance guest satisfaction and maximise profitability in multiple area of operations: complete food and beverage operational management, point-of-sale (static, mobile, online), payments (cashless, contactless, online, queue busting), inventory and procurement, stock control, business intelligence and real-time reporting. From our headquarters in Warrington, UK, we are an authorised distributor of Agilysys products throughout Europe, the Middle East and Africa. Our customers include Old Trafford, Manchester City FC, LG Arena, Saracens RFC, Sale Sharks RFC, Southampton FC, Newbury Racecourse, Chester Racecourse, Lord's Cricket Ground, The Twickenham Experience (RFU), Elior, Lindley Catering, Cofely GDF Suez, The Dorchester, The Lanesborough, The Landmark Hotel, The Maybourne Group including The Connaught, The Berkeley and Claridges.