



## Voyager 1: Increasing Efficiency in Staff Operations

Efficiencies in your business operation have never been more critical. In an effort to stay competitive, business owners leverage the latest technology to increase employee productivity and enhance customer service. Mobile devices that leverage the capabilities of point-of-sale (POS) software provide increased control over transactions and help staff serve guests more effectively, efficiently and profitably.

Voyager 1 mobile point-of-sale (POS) solution is an order-taking application intended to modernise and extend the functionality of your current POS software. Designed to operate on mobile handheld devices, Voyager 1 seamlessly integrates with both Agilysys InfoGenesis® POS and Voyager 2 solutions. The application facilitates communication between waitstaff and the kitchen or bar by automatically sending orders to each area, enabling faster service and increased table turns.

### **Better Service, Decreased Traffic**

With traditional POS software, servers need to input orders at a terminal, which can be located far from their customer. As a result, waitstaff can spend the majority of their time running back and forth between tables and the POS system, which often limits the amount of time they can devote to guests. Voyager 1 enables instantaneous communication between servers and the kitchen, decreasing foot traffic and enhancing the atmosphere of the dining room.

### **How it Works**

Voyager 1 is intended to provide the most commonly used POS software features to servers on a handheld device. Once guests are seated, the server creates a new cheque for the table. Waitstaff has access to the establishment's entire menu, including all available menu options. The server takes the order and, once complete, the order is automatically submitted to the kitchen or bar. This results in a more efficient operation as the server does not have to go into the kitchen or the bar to make sure the order is acknowledged before moving onto the next table.

## Verteda's Voyager 1: working for you.

- Fast and easy to set-up and maintain.
- Optimised for fast paced hospitality environments.
- Seamlessly integrates with InfoGenesis Point of Sale Solution.
- Delivers enhanced customer experience - improved wait times.
- Digital graphical menu, speedy order despatch to bar and kitchen.
- Built in acidity for food and wine pairings.
- Flexible licensing: on-premises or a hosted solution.
- 24/7 Support Team, remote access for all customers.

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## **Where it Works**

Voyager 1 is an easy-to-use solution enabling servers to float among your guests as needed. From restaurant, conference and banquet areas to your spa, pool or golf course, your waitstaff can serve guests wherever food and drinks are served.

## **Features**

Tableside service

Instantaneous communication between servers and kitchen or bar

Easy to use, familiar controls

Shows all menu choices in one place

Customisable

Multiple payment options

Integrates with Agilysys InfoGenesis POS and Voyager 2

## **Benefits**

Offer a simple means for servers to take orders without having to disappear from in front of the guest, enabling a more pleasant customer experience.

Enable fast and more accurate ordering by waitstaff, resulting in increased table turns and improved staff productivity.

Decrease staff training time.

Provide waitstaff with instant, thorough knowledge of the menu and all available options.

Use the same handheld for bar or restaurant; staff can choose the menu they need for any shift.

Charge meals to the guest's room or to their credit card.

Modernise and extend your current POS solution.

## **Bottom Line Benefits/ROI**

Agilysys designed the Voyager 1 solution from the ground up to ensure it complimented most, if not all, business environments and systems. Seamless integration with Agilysys InfoGenesis POS and Voyager 2 maximises the investment in POS infrastructure. A flexible, cost-effective tool to help your service team become more efficient and productive, Voyager 1 simplifies ordering and speeds guest service to give you a competitive edge in a crowded marketplace. While additional interaction between staff and

customers means happier, more loyal guests, faster table turns help increase revenue.

Restaurateurs, hoteliers and foodservice providers look to software providers for technology to help them compete in a challenging marketplace. Agilysys provides solutions that assist hospitality properties and venues by simplifying their procedures and streamlining operations for enhanced guest service that encourages repeat business.

*For more information, visit [www.verteda.com](http://www.verteda.com) or call +44 (0)1925 401310.*

## **About Verteda**

Our innovative SaaS, hosted and on-premises IT solutions enable stadia and arena, entertainment venues, hotels and resorts, hospitality and foodservice to streamline operations and focus on costs: to increase workforce productivity, enhance guest satisfaction and maximise profitability in multiple area of operations including: event diary management, complete food and beverage operational management, point-of-sale (static, mobile, online), payments (cashless, contactless, online, queue busting), reservations, inventory and procurement, stock control, business intelligence and real-time reporting. From our headquarters in Warrington, UK, we are an authorised distributor of Agilysys products throughout Europe, the Middle East and Africa. Our customers include Barclaycard Arena, Chester Racecourse, Centerplate, Cofely GDF Suez, Elior, Lord's Cricket Ground, Manchester City FC, Newbury Racecourse, Old Trafford, Saracens RFC, Sale Sharks RFC, Southampton FC, The Dorchester, The Lanesborough, The Landmark Hotel, The Maybourne Group including The Connaught, The Berkeley and Claridges.

